



March 12, 2020

CUSTOMER ADVISORY

The Team at Cats' Castle is carefully monitoring developments related to the ongoing **COVID-19 (Coronavirus) outbreak** to understand its potential impact on our staff, customers, and all activities associated with the business.

In line with Public Health Agency of Canada recommendations, we ask all customers to **self quarantine for 14 days if:**

- You or someone in your household has travelled to or through a high risk country;
- You were in direct contact with someone who was diagnosed with COVID-19; or
- You were diagnosed with or suspect you may have COVID-19 based on symptoms, travel or contact history.

Alternate arrangements for pick-up can be made during self-quarantine situations by contacting info@catscastle.ca

Additionally, we will **not be providing in-person tours of the facility** until further notice. Instead, we ask all customers to view the virtual tour found on the Cats' Castle Website.

We appreciate your understanding and cooperation with this policy during this difficult time.

Management Team at Cats' Castle Cat Hotel

References:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>
https://www.who.int/docs/default-source/coronaviruse/getting-workplace-ready-for-covid-19.pdf?sfvrsn=359a81e7_6
<https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html>
<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>